

Scottish Community Mediation Network 2011-12
OVERALL SUMMARY OF ALL AGENCIES COMBINED

Referrals / Cases

Referrals/Enquiries Closed
 Cases Closed

QTR 1 Apr-Jun	QTR 2 Jul-Sep	QTR 3 Oct-Dec	QTR 4 Jan-Mar	YTD
967	926	864	809	3566
411	430	392	334	1567

Outcome

Agreement/Improvement
 No Agreement/No Improvement

Total

QTR 1 Apr-Jun	QTR 2 Jul-Sep	QTR 3 Oct-Dec	QTR 4 Jan-Mar	YTD
262	306	277	228	1073
149	124	115	106	494
411	430	392	334	1567

Source

Anti Social Behaviour Team
 Housing & RSL's
 Police
 Education
 Self
 Elected Members & MSP's
 Environment
 Other

Total

QTR 1 Apr-Jun	QTR 2 Jul-Sep	QTR 3 Oct-Dec	QTR 4 Jan-Mar	YTD
183	199	203	166	751
446	418	402	436	1702
68	81	51	40	240
0	0	1	1	2
159	128	115	92	494
17	8	9	16	50
16	9	14	30	69
78	83	69	28	258
967	926	864	809	3,566

Dispute Type

Noise
 Children's Behaviour
 Racial Harassment
 Anti-Social or Abusive Behaviour
 Boundary or Property Dispute
 Homeless & Family
 Other

Total

QTR 1 Apr-Jun	QTR 2 Jul-Sep	QTR 3 Oct-Dec	QTR 4 Jan-Mar	YTD
543	499	484	503	2029
63	49	63	44	219
1	2	0	1	4
150	180	140	94	564
107	110	68	81	366
24	12	24	27	87
79	74	85	59	297
967	926	864	809	3566